



THE SPRING
OF TAMPA BAY

a-dapt-a-bil-i-ty

the quality of being able to adjust to new conditions

Dear Spring Supporters,

Like you, The Spring of Tampa Bay has faced some unprecedented challenges this year, both within our state and as a result of the pandemic. The way we work, gather, celebrate, and serve survivors of domestic violence has shifted. Thus our word for the year is "adapt."

We know COVID-19 affects our most vulnerable populations, including survivors of domestic violence. We know abusers are using access to medical treatment and financial resources plus other challenges related to the pandemic against their victims, making our services more critical than ever. And so we adapted with added technology and increased social distancing protocols to keep our doors open and continue providing life-saving supports to survivors and their kids.

In April, The Spring – along with 40 other state-certified domestic violence centers – cut all contractual ties with the primary state funding agency for domestic violence services, the Florida Coalition Against Domestic Violence, after the news about its former CEO's compensation. Florida's domestic violence centers are now contracting directly with the Department of Children and Families. While this process has been disruptive in the short term, we are adapting with an even-stronger statewide safety net for survivors, which The Spring has been involved with every step of the way.

Despite all of this change, we have seen firsthand the value of adaptability- the ability to grow stronger through change and the ability to serve survivors of domestic violence and their children with flexibility. We not only saw a shift in how we serve the survivors who walk through our doors but in how our supporters and the community have stepped up and responded to the climate of uncertainty and our rapidly changing needs.

Our 2019-20 Investment Report shares with you both how we were able to adapt and overcome the challenges we faced and our many accomplishments. Every year, when we look back on who we were able to help and whose lives we were able to change, we think of you and all the people and organizations who made success possible.

Thank YOU for standing alongside those who need us most.

Peacefully,

Molly James

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Brittany's Story

Survivors of domestic violence become experts in adapting...in changing little ways in which they act in order to stay alive. They secretly pack bags and gather important documents, so they can escape at a moment's notice. They adapt by starting their life over and calling The Spring. And Brittany did just that. Below is a story about Brittany and her son James, who decided to adapt and ask for help.

It is difficult to put into words how much The Spring of Tampa Bay has helped me through the journey of domestic violence recovery. Domestic violence is definitely a journey of different phases and The Spring has the professional knowledge of being able to advocate, rescue, and recover survivors throughout each stage.

To say every survivor's story is an individual situation is an understatement. Each situation is different and what works for one person may not be the case for another. Having The Spring by my side made navigating a horrific trauma and recovery possible for me and my child.

The first phone call I made to The Spring's outreach hotline was the lifeline I needed. I was completely unaware of the dangers of my relationship and after speaking with an advocate I was able to realize that I was living in domestic violence, which had been conditioned slowly into everything around me.

The day I left, I had nothing but my son and the clothes on our backs. I never imagined that I would be homeless and in a shelter with my child. The Spring took us in immediately when it became clear that my ex-husband had been stalking us and we were not safe at a friend's home. The Spring assisted me in filing an Injunction for Protection.

Throughout my time at The Spring's shelter, I received so much support. I had an advocate with me through my entire child dependency case, helping prove that my son was safest with me. They also provided me with information on resources and programs, such as relocation costs and daycare vouchers.

During my court hearings from my Injunction for Protection, I had my advocate with me throughout the whole process. Having an advocate who knows domestic violence and can be that support and friend to me have meant so much during this journey. I know I have the strength to face all that domestic violence has thrown at me because of their continued support and friendship from the entire organization.

There is still a lot of work needed in domestic violence support throughout our community but The Spring of Tampa Bay is the most amazing organization making real change and is the real support for survivors.



Response to COVID-19

During this COVID-19 pandemic, we continue to be on the frontlines providing services to survivors when their intimate partner or former partner is abusive, and their home may no longer be safe for themselves and their children. We had to adapt to constantly changing conditions, prioritizing the needs of survivors we serve while keeping our staff healthy.

To better serve women seeking assistance, The Spring updated our technology to offer survivors the chance to meet over video calls. If video calls were not an option, The Spring Advocates met with the survivors outside on our school playground to create more social distance. The Spring purchased Hellosign so our attorneys could safely transfer documents back and forth with survivors and represent them in court even when they are not physically present. Knowing that social distancing and possible lockdowns were coming to our area, The Spring acted fast by purchasing televisions for every room in the shelter to help keep families entertained while they avoided being out in public. The kitchen staff staggered meal times so that no more than a few families were sharing the dining room at any time. And of course, all Spring staff members wear masks and gloves at all times.

The Spring was incredibly fortunate to have an amazing outpouring of support from donors, local businesses, and board members who stood with us and provided much-needed financial support and donated goods. One story of generosity we wanted to highlight was that of a technology company, Slack, and a board member who helped secure a \$125,000 gift.







Adapting to New Needs

In response to the changing needs of survivors, The Spring added two new programs this year.

Coordinated Community Response (CCR) Program

Effectively implementing laws on violence against women requires community support. A single case of domestic violence, for example, may involve multiple laws and regulations, various levels of law enforcement, and numerous intervening agencies and groups. In the course of a day, that single case may be in the hands of multiple practitioners throughout the civil and criminal justice systems as well as service agencies.*

Through lead agency support from Hillsborough County, The Spring established the Coordinated Community Response (CCR) program to engage the entire community in efforts to develop a common understanding of violence against women and to change the contributing factors of that violence. The CCR program consists of community representatives from law enforcement, health care providers, child protection services, educators, faith leaders, the criminal justice system, and domestic violence agencies. The program's overall goal is to work collaboratively across agencies to keep victims safe and make sure abusers are held accountable

Kim was referred to the Rapid Re-Housing Program by a shelter advocate after staying at The Spring's emergency shelter four times with her small child. Through the program, she received assistance with rapidly moving into an apartment and from there she worked with her advocate on her housing stability plan. Since getting her new home, Kim was successful in obtaining employment along with getting her kid in daycare, even getting offered two promotions on her job, purchasing her first car, and taking trainings to advance in her career.

*Name and details changed to protect survivor's identity



Rapid Re-Housing Program

This program provides homeless survivors with financial assistance to help them move into permanent housing. The survivor receives housing case management services that will assist the family in finding appropriate safe housing and creating an individualized housing stability plan to ensure long term stability to remain stably housed when the program ends.

The housing case management services can last up to 12 months and throughout that time the participant will receive assistance with establishing goals, increasing their income, and referrals to mainstream benefits. This program is made possible through Tampa Hillsborough

*This project was supported by Grant No. #2018-WE-AX-0013 awarded by the Office on Violence Against Women, U.S. Department of Justice. The opinions, findings, conclusions, and recommendations expressed are those of the author(s) and do not necessarily reflect the view of the U.S. Department of Justice



Shift in Advocacy

The Spring of Tampa Bay is honored is have strong groups of young people looking to make a change for a safer tomorrow. Seeing the shift in how we are reaching out into the community and who is standing alongside our mission, especially the youth in our area, is truly inspiring. Along with The Spring's Teen Advisory Board, The Spring's Youth Action Committee is full of talented and hardworking middle and high school student who are using their voices to educate their peers on dating violence and how to prevent it.

This year, the Youth Action Committee hosted the 7th Annual Teen Summit in February during Teen Dating Violence Awareness Month. This year's theme was "Spring into Action" and youth, parents, and community members learned about healthy relationships and preventing dating violence. Along with a day of learning at the Teen Summit, an art contest was held where students created works of art that represented the theme. Winner, Isabel B.'s, artwork entitled "The Process" is featured on the opposite page.



66

I joined because
I saw it happening.
When I was 10, I witnessed
numerous events of
domestic violence, and it
made me feel powerless.
But what hurt me most
was to see that the
perpetrator was someone
who I thought was
supposed to protect me.

Olivia, YAC Member



Thanks to you



30,491 days of shelter provided to986 people at our emergency shelterand transitional housing programs



7,089 domestic violence crisis calls answered



Tiesha, Survivor

*Name of has been changed to protect survivor's identity



6,737 safety plans completed with victims of domestic violence



477 children served in our emergency shelter





1,206 survivors given legal advice or legal representation



62 adult community education & awareness events and 121 youth targeted community education groups held



Special Events

We hosted an inspiring afternoon at the 29th Annual Mabel H. Bexley Gift of Peace Lunch on October 30th, 2020. Over 550 guests heard from Keynote Speaker, Dr. Tonjua Williams, who empowered the audience to do more for domestic violence survivors in our community.

Three Lanterns of Peace were awarded at the lunch to dedicated community advocates. The Lanterns of Peace were established in 2015, to recognize community members and staff who go above and beyond to help us fulfill our mission.

Shift in Events

Our second special event fundraiser, Handbags & Happy Hour, is typically hosted in April. However, this spring, we had to once again adapt. Due to the growing concerns about the safety of our guests and staff, we chose to postpone the event until 2021.

While we were incredibly disheartened we were unable to host this inspiring and uplifting event and raise much-needed funds for our programs and services, the health and safety of everyone involved was of the utmost importance to us.



The Spring's Teen Advisory Board





Arbitration Forums, Inc.





Ms. Cheryl





Shift in Giving

While The Spring staff had to adapt our services and programs to better meet the survivors' needs and adjust to new COVID-19 safety guidelines, our amazing donors and community adapted with us, shifting how they gave and supported our organization during a time of uncertainty and change. Here are a few ways that you can still support The Spring, even in these ever-changing times.

Annual Donation - A yearly gift will create sustainability for the services we provide to thousands of individuals each year.

Monthly Giving- A recurring monthly gift provides us with a foundation for stability to continue operations inbetween large donations.

Planned Giving- A planned gift or legacy gift to The Spring will allow us to have resources for the future of our organization.

- Designate The Spring as a beneficiary of your will or trust.
- Name The Spring of Tampa Bay on your life insurance policy.
- Name The Spring as a beneficiary of your retirement plan.
- Donate shares of stock, bonds, and mutual funds.

In-kind Donations – A donation of basic needs products like shampoo and bed sheets for Shelter and Outreach services allows us to supplement our spending on these items. Groups can create a donation drive or purchase individual items from our Amazon Wishlist.

Spring Safety Stones- Paint an eye-catching rock with an awareness message about The Spring and place it somewhere in public to help spread awareness. Take a photo and share it on social media using #springsafetystone.

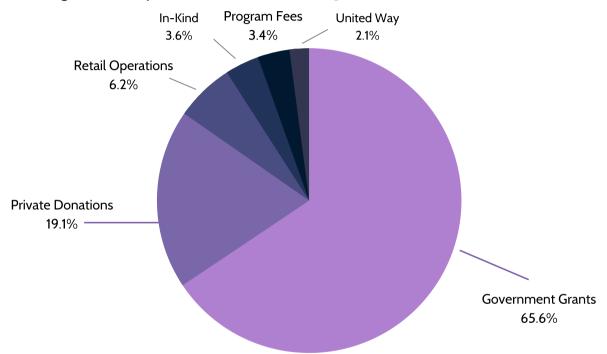
Social Media Advocacy- Follow The Spring on social media and help spread awareness for our programs and services and to stay up to date with our work. @thespringtb on all platforms.

Women's Giving Circle- Join a group of empowered women who are looking to make a difference in the lives of others.



Financials

The Spring is committed to the highest quality fiscal management, ensuring that all contributions/donations are used ethically, with transparency and in a manner that will provide the greatest impact for survivors seeking our services.*



INCOME

Government Grants	\$3,525,277
Private Donations	\$1,024,211
Retail Operations	\$334,939
In-Kind Contributions	\$194,597
Program Fees	\$181,662
United Way	\$112,062

TOTAL \$5,372,748

EXPENSES

Program Services	\$4,312,056
Management	\$576,820
Fundraising	\$329,276
TOTAL	\$5,218,152



Our Advocates

The Spring is incredibly thankful to the many supporters, both new and continued, who make our life-saving work possible. The following gifts were made between July 1, 2019 and June 30, 2020. Donors are placed in a category based on cumulative giving throughout the fiscal year. If your name was not listed please contact info@thespring.org.

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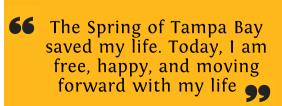
Julia Wyman

Jacquelyn Yoas and Jerod Cote

Aicha Yoder

Julie Youngblood Randle

Miriam Zack Alexis Zayas



Gina, Survivor

*Name of has been changed to protect survivor's identity



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